

Exchange Adapter for Microsoft BizTalk

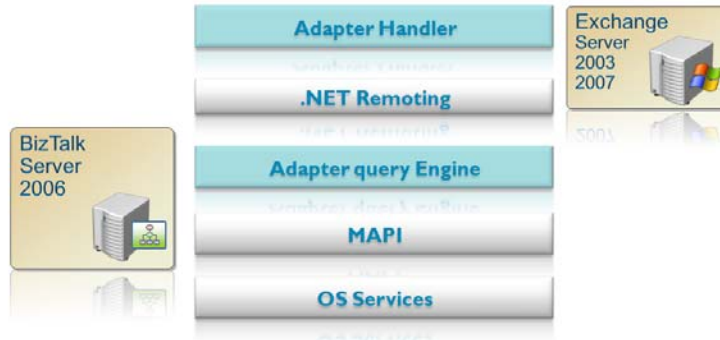
The Exchange adapter for Microsoft BizTalk makes simple to integrate and connect any information that is stored in Microsoft Exchange (messages, contacts, calendar items, tasks, etc.) with data from all transactional systems in large organizations, using Microsoft BizTalk services.

In fact, the native access to Exchange store items and information provides a formidable way to combine messaging data with virtually any other corporate data available from a variety of data sources and transactional systems. As a result, the complexity of consolidating, merging, processing, and presenting unstructured and structured business information altogether can be drastically reduced for tackling relevant business productivity and complaint needs such as:

- Remove impediments for migrating whole organizations from Lotus Notes to Microsoft Exchange by providing an environment for quick and versatile development of .NET applications replacing legacy custom logic.
- Correlate Exchange data (*any object*) with data from system databases using the power of BizTalk for creating powerful business solutions aligned with specific processes, leveraging LOBs and systems already deployed in the organization, increasing the ROI of previous IT investments; for example, combining messages, tasks, contacts and appointments with call center data for customer support in order to improve productivity and quality of the service.
- Combine Microsoft Exchange tasks with project data stored in a SQL Server database.
- Integrate contacts data from Exchange with sales data from CRMs or ERPs, avoiding redundancy and staleness of data.
- Merge information from different calendar resources; apply custom logic to them to streamline processes.
- Track voice messages, chatting sessions, faxes, e-mails, and other communication items for storage and compliance purposes.
- Add a subset of messaging data to a SQL Server data repository with or without redundancy.

This list provides some ideas on how to make the most from the Exchange Adapter for BizTalk, but is not all-inclusive.

Technical Overview *Conceptual Design*



System Requirements

The following are the minimum software requirements for the Exchange Adapter for Microsoft BizTalk:

- Microsoft Exchange 2007 or 2003
 - ✓ Note: the code is optimized for Microsoft Exchange 2007.
- Microsoft BizTalk Server 2006

Services and Support

Kayxo provides customers with an enhanced level of product support provided by Microsoft Certified Professionals.

For more details on our service offerings, which also include consulting and technical assessment services, please contact sales@kayxo.com