

Kayxo Exchange Appliance Connector (KEAC) for GSA Partners

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The **Kayxo Exchange Appliance Connector** (KEAC) for Google Search Appliance is a new exciting software solution that brings long awaited functionality to Google Search Appliance installations, enabling your customers to search from the current GSA interface also for emails, contacts, appointments, tasks and documents stored in Microsoft Exchange, according each item's security.

Key benefits for your company

- Take advantage of this unique product to offer a solid solution, based on proven Danish technology, to an unsolved problem for your GSA customers (crawling MS Exchange information).
- **Kayxo Exchange Appliance Connector** offers an incredible up selling opportunity to your current GSA Customers database.
- Kayxo partnership program allows you to use pre-sales technical support to help your sales process and ensure you a proper end customer support by certified professionals.

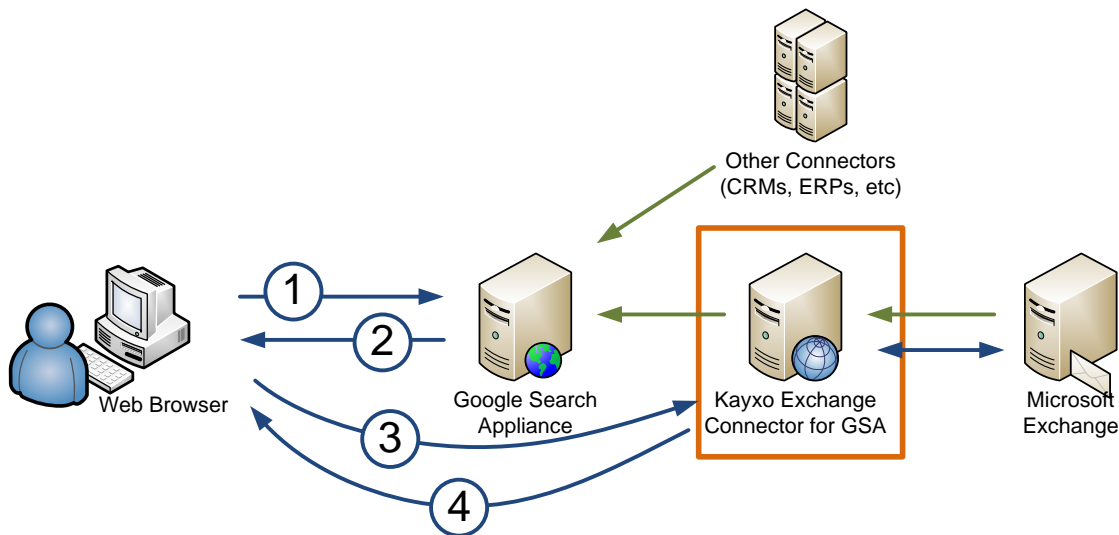
Key benefits for your customers

- Solve the biggest enterprise knowledge sharing problem, information silos, by mashing information already available from ECM systems, CRMs and others with information stored in MS Exchange mailboxes in a single search, ranked according to Google relevance criteria.
- Honor the existing Microsoft Exchange's sharing policies or other Company policies. This means: only if you have permission to see it you will find it through the Google Search Appliance. If you don't have permission to see it, it will not appear in search results. Nothing new has to be configured in MS Exchange or GSA security policies.
- Increase the value of the investment made in the Enterprise Search Platform.
- Quick and Easy set up and configuration.

Technical Overview *Introduction*

Using KEAC, GSA customers are able to selectively unlock the content stored in Microsoft Exchange. Since **Kayxo Exchange Appliance Connector** uses MAPI (the same protocol MS Outlook uses to communicate with Exchange), all the objects and their information are available to be retrieved on demand, using the fastest access method to the Exchange Server and bringing a complete set of information not accessible through other methods (CDO, WebDav, MS Exchange 2007 Web Services) or through One Box Module implementations. This also allows KEAC to access your company's information without the need of installing any agent on the Exchange Server or duplicating data into a second "searchable" repository.

Technical Overview *Conceptual Design*



The Kayxo Exchange Appliance Connector will continuously gather information from the MS Exchange Server on the Mailboxes and object types according to its configuration (mails, appointments, contacts, etc.) and push those feeds to the Google Search Appliance for indexing purposes. These green lines show how this information flows without any user intervention.

This indexing service of KEAC can be stopped and resumed at any moment, just like an Outlook client is synchronized with the Exchange Server.

When the user wants to find an item, the blue lines show the interaction step by step:

- 1) The user opens the web browser, enters the GSA search screen and performs a search. Unlike One Box Modules, this search is entirely solved by the GSA without any load in the Exchange Server.
- 2) According to the user's permissions, the GSA returns results that may include Exchange information along with other indexed information from intranets, document repositories and other system adapters.
- 3) When the user clicks on a URL that belongs to an item stored in MS Exchange, the KEAC will retrieve that particular item directly from the Exchange Server and present it as an ".msg" file.
- 4) Using MS Outlook as the default ".msg" browser, the user will see the item exactly as it is stored in MS Exchange, even containing category colors or the original document attachments.

What's new in Kayxo Exchange Appliance Connector V 1.2.5:

- MAPI support: Microsoft Outlook is no longer needed!
- Extended filters: filter the items (mails, contacts, etc.) and attachments indexed in the Search Appliance to reduce the amount of GSA licenses used.
- KEAC Monitor: manage and monitor the status of the KEAC services within a single tool.
- UI improvements: the mailboxes are loaded faster through Active Directory, a search bar for accounts is introduced during the Mailboxes selection and there is a new system tray icon to enhance the user experience.

System Requirements

Minimum software requirements for the Kayxo Exchange Appliance Connector:

- Microsoft Exchange 2007 (32 / 64 bits) or Microsoft Exchange 2003.
- Google Search Appliance (any version except Mini)
- Windows 2003 Server with .Net 3.5 Framework, IIS 6.
- Microsoft Exchange Server MAPI Client and Collaboration Data Objects 1.2.1 (32 bits)
- SQL Server 2008/2005/2000

Services and Support

Kayxo provides your customers with an enhanced level of product support by Microsoft Certified Professionals.

For more details about partners program please contact sales@kayxo.com